



# The Well Online Evaluation Survey

The Outer East Primary Care Partnership conducted an online survey to gather baseline data from The Well user base from March to May 2019.

A total of 70 people completed the survey with 49% from Community Health, 19% from Local/State government, 16% from NFPs and 16% identified as Other. Main focus areas of work were Family Violence, Ageing, Mental Health and Alcohol and Other Drugs.

## Quantitative Questions

81% said that it is improving access to tools and resources.

71% said that it improved access to information about other local work.

51% agree that The Well is enhancing their ability to positively influence health and wellbeing outcomes.

38% are confident The Well has enhanced their capacity to collaborate to improve health and wellbeing.

## Qualitative Questions

Respondents were asked to provide examples of how they engaged with The Well and how it may have improved their work. 47/70 responses were received. Respondents believed The Well provided access to resources, sharing of information and a source of information:

“(I) look at The Well as a resource of great information and who else in the sector is doing great work”

“I have used The Well as a resource to find information and have also used it to promote some work”

“Great learning tool”

Respondents were unsure or yet to use The Well as a tool for collaboration:

“I didn’t think about finding others to collaborate with – so I need to check this aspect out”

“I haven’t engaged very much yet. Only used for information provision. Will look into more engagement moving forward”

Respondents were positive about the future of The Well:

“I think as the resource continues to grow, it will become more valuable”

“I am pleased that there is a space to share my program and am grateful that it has a profile in the eastern region”

We would like to thank all participants who completed the survey and we welcome feedback from The Well community.

The Well is an Eastern Primary Care Partnerships Initiative

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